

ECLIPSE STRATEGIC SECURITY LTD (ESS)

QP11: CORPORATE AND SOCIAL RESPONSIBILITY (CSR)

CSR is defined as the integration of business operations and values, whereby the interests of all stakeholders including investors, customers, employees, the community and the environment are reflected in the company's policies and actions.

Commitment and Aims:

ESS are committed to:

- Continuous improvement in our Corporate and Social Responsibility (CSR) strategy by;
 - Encouraging our business partners to implement CSR;
 - Continually improving our performance and meeting all applicable legislation;
 - Informing our staff to be mindful of the effect of their actions on non-renewable resources.
- The CSR policy is to make clear to all stakeholders what ESS mean by CSR and how ESS propose to work towards implementing and achieving CSR. The CSR policy applies throughout all activities of the company.
- ESS recognise that CSR embraces all aspects of sustainable development and social issues which are of most relevance to ESS and decide at what stage this CSR policy could most effectively and legally be included;
- ESS shall operate in a way that safeguards against unfair business practices;
- ESS believe that a responsible approach to developing relationships between companies and communities they serve, national and international, is a vital part of delivering business success;
- When carrying out our business, ESS will determine the environmental, social and economic issues;
- ESS will continually review all policies and business practices to encourage engagement with business partners and to promote development.

Corporate Governance

- ESS are committed to ensuring that our business is conducted in all respects according to rigorous ethical, professional and legal standards;
- All the laws that regulate and apply will be complied with;
- ESS endeavour to ensure that stakeholders have confidence in the decision-making and management processes of the service provided, by the conduct and professionalism of all staff. ESS do this by continually training and developing our staff;
- All groups and individuals with whom ESS have a business relationship will be treated in a fair, open and respectful manner;
- Competition will be reasonable and based upon the quality, value and integrity of the services being supplied;

- Feedback on performance will be actively sought, and ESS will encourage customers to give feedback on our performance and ensure that all customer comments are analysed, responded to and where appropriate, acted upon;
- An Action Plan will be developed to ensure continuous improvement is achieved.

Environment

- ESS objective is to endeavour to reduce the impact on the environment through a commitment to continual improvement;
- ESS will continue to work with our partners to reduce their impact on the environment;
- ESS will by applying Responsible Care to all activities, assess the environmental impact and report against these findings and report openly to all stakeholders.

Human Rights

- ESS aim to support and respect the protection of internationally proclaimed human rights;
- All partners are actively encouraged to observe international human rights norms within their work.
- ESS aim to eliminate discrimination based on any grounds (Race, Creed, Colour or Religion) and promote equality of opportunity;

Ethics and Ethical Trading

- ESS will ensure clear visibility through the utilised supply chains to know where products are being moved from and to;
- ESS will ensure that partners uphold the workplace standards and behaviours consistent with the Company's requirements.
- ESS are committed to ensuring that the welfare of workers and labour conditions within the logistics supply chain meet or exceed recognised standards;